



0000086489

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Carmen MadridPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2008 69645Date: 6/27/2008Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: **Stan & Norma****Harned**Account Name: Stan & Norma HarnedHome: (000) 000-0000Street:Work: (000) 000-0000City: Chino ValleyCBR: :State: AZ Zip: 86323is:Utility Company: **Appaloosa Water Company**Division: WaterContact Name: n/aContact Phone: n/aNature of Complaint:

*****REFERRED FROM COMMISSIONER MAYES' OFFICE*****

Arizona Corporation Commission
DOCKETED**JUN 27 2008**

From:

Sent: Wednesday, June 25, 2008 8:44 PM

To: Mayes-WebEmail

Subject: Appaloosa water co. Chino Valley, Az (Rate Increase)

DOCKETED BY

AMN

We were shocked to read that Appaloosa Water Co want to raise our water rates 100%
We live on a fix income and this would be to much all at once.

We are objecting to this increase.

Please let us know what we can do if anything in stopping this much of a increase.

Thanks,

Stan & Norma

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:AZ CORP COMMISSION
DOCKET CONTROL
2008 JUN 27 P 3:24

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

June 27, 2008

Stan & Norma Harned

RE: APPALOOSA WATER COMPANY
DOCKET NO. W-03443A-08-0313

Dear Mr. and Mrs. Harned:

Your e-mail regarding the Appaloosa Water Company ("Appaloosa") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Appaloosa application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Opinion filed in Docket No. W-03443A-08-0313
End of Comments

Date Completed: 6/27/2008

Opinion No. 2008 - 69645
